



ଅଭିଯୋଗ ପ୍ରତିବିଧାନ ମଞ୍ଚ, ବଲାଙ୍ଗୀର
GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:- (06652) 235741

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Bench: Er. Sambit Kumar Nanda (President), Sri Prasanta Kumar Sahoo (Member (Finance))

Memo No.GRF/BGR/Order/ **453(5)**

Dated, the **30th June'2026**

Corum: Er. Sambit Kumar Nanda - President
Sri Prasanta Kumar Sahoo - Member (Finance)

1	Case No.	Complaint Case No. BGR/316/2026																											
2	Complainant/s	Name & Address Sri Padmanabha Rana, At/Po-Patnagarh, Kolpada, Dist-Bolangir		Consumer No 912311050788	Contact No. 8763834923																								
3	Respondent/s	Name S.D.O (Elect.), TPWODL, Patnagarh		Division Titilagarh Electrical Division, TPWODL, Titilagarh																									
4	Date of Application	23.06.2026																											
5	In the matter of-	<table border="1"><tr><td>1. Agreement/Termination</td><td>2. Billing Disputes</td><td>√</td></tr><tr><td>3. Classification/Reclassification of Consumers</td><td>4. Contract Demand / Connected Load</td><td></td></tr><tr><td>5. Disconnection / Reconnection of Supply</td><td>6. Installation of Equipment & apparatus of Consumer</td><td></td></tr><tr><td>7. Interruptions</td><td>8. Metering</td><td></td></tr><tr><td>9. New Connection</td><td>10. Quality of Supply & GSOP</td><td></td></tr><tr><td>11. Security Deposit / Interest</td><td>12. Shifting of Service Connection & equipments</td><td></td></tr><tr><td>13. Transfer of Consumer Ownership</td><td>14. Voltage Fluctuations</td><td></td></tr><tr><td colspan="3">15. Others (Specify) – Imposition of meter rent</td></tr></table>				1. Agreement/Termination	2. Billing Disputes	√	3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer		7. Interruptions	8. Metering		9. New Connection	10. Quality of Supply & GSOP		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments		13. Transfer of Consumer Ownership	14. Voltage Fluctuations		15. Others (Specify) – Imposition of meter rent		
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6	Section(s) of Electricity Act, 2003 involved																												
7	OERC Regulation(s) with Clauses	<table border="1"><tr><td>1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s)</td></tr><tr><td>2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause</td></tr><tr><td>3. OERC Conduct of Business) Regulations,2004; Clause</td></tr><tr><td>4. Odisha Grid Code (OGC) Regulation,2006; Clause</td></tr><tr><td>5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause</td></tr><tr><td>6. Others</td></tr></table>				1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s)	2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause	3. OERC Conduct of Business) Regulations,2004; Clause	4. Odisha Grid Code (OGC) Regulation,2006; Clause	5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause	6. Others																		
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8	Date(s) of Hearing	23.06.2026																											
9	Date of Order	30.06.2026																											
10	Order in favour of	Complainant	Respondent	√	Others																								
11	Details of Compensation awarded, if any.	Nil																											

MEMBER (Fin.)

PRESIDENT

Place of Hearing: Camp Court at Patnagarh



Appeared:

For the Complainant

–Sri Padmanabha Rana

For the Respondent

–Sri Debadatta Mahapatra, S.D.O (Elect.), Patnagarh

Complaint Case No. BGR/316/2026

Sri Padmanabha Rana,
At/Po-Patnagarh, Kolpada,
Dist-Bolangir
Con. No. 912311050788

-

COMPLAINANT

-Versus-

Sub-Divisional Officer,
Electrical Sub-Division,
TPWODL, Patnagarh

-

OPPOSITE PARTY

ORDER

(Dt.30.06.2026)

During Camp Court hearing at Patnagarh Sub-division office on 23rd Jun. 2026, the consumer Shri Padmanava Rana was present & Shri Debadatta Mahapatra, SDO-Patnagarh Sub-division was present as opposite party.

HISTORY OF THE CASE

The Complaint petition filed by the consumer Shri Padmanava Rana who is a LT-Dom. consumer availing a CD of 2 KW. He has disputed about the imposition of meter rent from the date of power supply. He was filed his grievances for withdrawal of meter rent. The complainant needs suitable bill revision for the said period.

The case was heard in detail.

PROCEEDING OF HEARING DATED : 23.06.2026

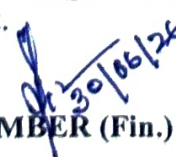
SUBMISSION OF COMPLAINANT DURING HEARING

The complainant is a consumer under ESO-I section of Patnagarh Sub-division. The consumer represented that he has availed power supply since Apr-2026 but from the date of power supply, meter rent @ ₹ 60/- has been charged. The complainant raised dispute against the said period and requested before the Forum for suitable revision of the bill.

SUBMISSION OF OPPOSITE PARTY DURING HEARING

The OP appeared before the Forum with relevant record. On defence, he intimated that the consumer has availed power supply under Dom category since Apr-2026. The consumer has availed power supply through Smart metering arrangement for a CD of 2 KW. The complainant regarding withdrawal of meter rent may be considered.

Considering the above, the OP requested before the Forum to consider this and pass order as deemed fit.


MEMBER (Fin.)


PRESIDENT

FINDINGS AND ANALYSIS OF THE FORUM

The consumer is a LT-Dom. consumer with a CD of 2 KW. The consumer has availed power supply since 20th Apr. 2026 under "DOM" category. As complained by the complainant and submission of OP, it is observed by the Forum that,

1. The consumer has availed power supply under "DOM" category w.e.f. 20th Apr. 2026 but meter rent has been charged @ ₹ 60/- p.m. which is disputed by the consumer.
2. The OP submitted that the consumer has availed power supply through smart meter for which meter rent is being charged and will be charged for a period of 96 months.
3. The Forum has gone through the documents & argument of both the parties and observed that the consumer has availed power supply on 20th Apr. 2026. In this regard, CI-XVIII of tariff order for the FY 2026-27 is extracted below,

XVIII) The Meter Rent w.e.f. 01.04.2026 shall be as follows:

Sl. No.	Type of Meter	Monthly Meter Rent (Rs.)
1.	Single Phase Static Meter	40
2.	LT Single Phase Smart Meter	60
3.	Three Phase whole current Static Energy Meter/ Three Phase whole current Smart Meter	150
4.	Three Phase LT CT Meter/ Three Phase Smart LT CT Meter (AMR/AMI compliant)	500
5.	Three Phase HT CT Meter/Three Phase Smart HT CT Meter (AMR/AMI compliant) – 11 KV	1000
6.	Three Phase HT CT Meter/Three Phase Smart HT CT Meter (AMR/AMI compliant) – 33 KV	2000
7.	HTTV Meter for Railway Traction	1000

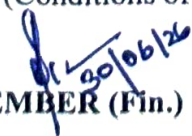
Note: The Meter Rent shall be collected over a period of 60 months only except in case of Single-Phase Smart Meter, for which the Meter Rent shall be collected over a period of 96 months.

All statutory duties/cess etc. shall be collected in addition to meter rent. The Commission may revise the meter rent by a special order.

Consumers availing Meter through Grant based Government schemes, shall not be liable to pay Meter Rent.

From the above, the Forum realised that the meter rent charged to the consumer is in line with OERC Tariff order applicable for FY 2026-27.

In view of above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations of the OERC Distribution (Conditions of Supply) Code 2019.


MEMBER (Fin.)


PRESIDENT

The meter rent charged in the electricity bill of the consumer is in line with Tariff Order applicable for FY 2026-27 prescribed by Hon'ble OERC. Hence, the complaint of complainant is hereby rejected.

Case is disposed off accordingly.



30/06/26
P.K.SAHOO
MEMBER (Fin.)

[Signature]
S.K.NANDA
PRESIDENT

Copy to: -

1. Sri Padmanabha Rana, At/Po-Patnagarh (Kolpada), Dist-Bolangir-767025.
2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, Patnagarh.
3. DFM/ AFM/ JFM, Titilagarh Electrical Division, TPWODL, Titilagarh.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

The order is also available at TPWODL Web site : tpwesternodisha.com → customer zone → Grievance Redressal Forum → BOLANGIR → (GRF CASE NO.)

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."